Commissioning research to inform fuel poverty advocacy

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Citizens Advice

Citizens Advice and research

- Statutory remit: represent energy consumers
- Particular regard for low income consumers
- Make sure high quality evidence informs our policy and advocacy work
- Citizens Advice & predecessors:
 - major commissioner of fuel poverty research
 - about £150k pa

Impact of our research: examples

Research	Impact
Mandated social tariffs: Social tariffs – a solution to fuel poverty?	Warm Home Discount
Minimum EE standards: Raising the SAP A private Green Deal Ending cold homes	PRS regulations New fuel poverty target
The definition & measurement of fuel poverty Improving Hills	Fuel poverty distinct from poverty Influence on Hills review
Jobs, growth and warmer homes	Macro-economic case for ambitious energy efficiency programme
Local delivery: Help to heat Closer to home	Labour Party policy Local flexibility element within next supplier obligation
Health & fuel poverty: pilot referral service Fuel poverty and public health (planned)	Full implementation of NICE guideline? Public health case for energy efficiency investment?

Research titles shown in italics

Evidence based policy?

"There is nothing a politician likes so little as to be well-informed; it makes decision-making so complex and difficult"

J.M.Keynes

Evidence 'shaped' policy?

Our research is often very influential but policy outcomes still differ from research recommendations

The four 'I's

- Interests
- Ideologies
- Institutions
- Information (research)

Research and campaigns

- Successful campaign:
 - Widespread participation
 - Focused public affairs effort
 - Media interest
 - Political support
- But high quality research still essential